



# THE MONITOR AND MERRIMACK



Newsletter of the  
Greater Hampton Roads Chapter  
District 02 – Chapter 03  
SOLE – The International Society of Logistics  
January 2008



## Chapter Management Committee

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Jon Jay Buder DML

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## From the Chapter Chairman:

Our PDF 80 Committee met on Saturday, 12 January on site at the Newport New OMNI hotel in preparation for the March 26 and 27 two day professional training forum on Configurations Management. This is a truly outstanding site for this event with superb training facilities in a hotel with its own restaurant, in door heated pool and adjacent exercise room, nightclub, many local museums, Oyster Point Mall, and nearby restaurants and shopping centers. All training support facilities are on the same level as the actual training rooms, meaning the opening forum, breakfast and lunch eating area and rest rooms. There will be a Tuesday night reception in the training area from 6:00 to 7:00 PM. Early registration for the course will start at that time. The PDF will also have a reception on Wednesday evening in the hotel's downstairs restaurant. The committee got a tour of the hotel's recently updated rooms and amenities and the entire venue is simply ideal for this event. SOLE has also negotiated the hotel to honor local per diem rates for DoD sponsored attendees! Please see the PDF 08 Flyer on page 6 of this issue and spread the word to your

engineering counterparts to obtain detailed life cycle training on all facets of Configuration Management.

Our January speaker, Lee Morris who is also our Chapter Education Chair will address us on Sparring for our Navy on Wednesday, 30 March at a luncheon meeting from 11:30 AM to 1:00 PM at the # 1 Chinese Buffet, Wards Corner. This is great opportunity to hear about recent updates to the successor program for the former BOSS (Buy Our Spares Smart) Program.

Our February speaker is scheduled to be the Commanding Officer of the Naval Operational Logistics Support Center, Captain John Meier, SC, USN, who will speak on the NOLSC Update at a Wednesday, 20 February Luncheon, also at our Ward's Corner meeting place. He will highlight the command's wide array of responsibilities including Navy Transportation Management, Petroleum Management and Global Logistics Planning. This is a must hear chance to get the latest on a new dynamic Navy Supply command.

We are working up plans for logistics workshops for the rest of 2008. Stay tuned and see you on the 30<sup>th</sup>!

Carl J. Lilieberg  
Chairman



®

The next CPL Exam  
will be given in  
May 2008

## Certified Professional Logistician Corner

1. Field engineering can be defined as:
  - a. service after the sale
  - b. service before and after the sale
  - c. design at the initial stages of the life cycle
  - d. all of the above
  - e. none of the above
2. Field engineering problems include:
  - a. equipment, operation, periodic maintenance
  - b. equipment update, solving customer complaints, installation
  - c. interfacing with customers on a continual basis
  - d. user training and customer satisfaction
3. Installation can be defined as:
  - a. the putting of a piece of equipment in a user site
  - b. not including the task of assuring the initial operation of the system after it is installed
  - c. equipment update and replacement
  - d. the putting in of a piece of equipment, computer, assembly line at a customer site based on the installation requirements of the user
4. The requirements for proper installation include all of the following except:
  - a. inspection of all key operating systems
  - b. instruction to user on how to initially operate the system.
  - c. application of installation technologies for future use by the customer
5. Equipment maintenance usually includes:
  - a. the tasks or activities required to prevent the reliability of a system from falling
  - b. the tasks or activities required to maintain a predetermined level of system performance
  - c. the tasks of insuring availability
  - d. the tasks of insuring the maintenance is provided over a long period of time
6. Process maintenance differs from product maintenance that:
  - a. process maintenance is a single task related to the maintenance activity, and product maintenance is maintenance related to the establishment of a set of routine maintenance activities
  - b. product maintenance is related to the operation of the equipment based on a defined level of operation, and process maintenance is the set of activities, tasks and facilities related to the maintenance activity
  - c. process maintenance is less difficult than product maintenance
7. The areas affected by maintenance in a company include:
  - a. dollar costs, raw materials; semi-finished materials and schedules
  - b. system performance levels
  - c. use of people, machines, etc.
  - d. all the above
  - e. b and c only
8. The maintenance system is:
  - a. a closed loop system
  - b. consists of the following stages: operation, periodic maintenance, standby and systems analysis
  - c. periodic and pre-operations, maintenance
  - d. is an open ended system
  - e. a and c only
9. The activities in maintenance include:
  - a. calibrate, inspect, remove, repair and install
  - b. inspect, remove, repair, install, and calibrate
  - c. calibrate, inspect, remove, service, and troubleshoot
  - d. all of the above
10. Poor maintenance can be costly to a company in a lot of ways. Some of these include:
  - a. machine down time and loss of sales
  - b. decreased scrap levels
  - c. greater customer dissatisfaction
  - d. idle direct and indirect labor
  - e. all the above
  - f. a, c & d only

Please see answers on page 3

## Calendar of Events

ASNE	Dinner Meetings;	Every 3 <sup>rd</sup> Tuesday, Springhill Suites, Newtown Road, Va. Beach, (1800-1900 Social Hour); 1900-2030 Dinner and Program; Reservations: Mary Morgan (757) 495-1970.
	14-17 April 2008	Shipbuilding in Support of the Global War on Terrorism” Mississippi Coast Coliseum Convention Center <a href="http://www.navalengineers.org/events/events.html">http://www.navalengineers.org/events/events.html</a>
	23-24 June 2008	The Road to the CG (X) at ASNE Day 2008 The Hyatt Regency Crystal City, Arlington, Virginia Technical Director for paper submission at 703-836-6727 or <a href="mailto:dsteveson@navalengineers.org">dsteveson@navalengineers.org</a>
SOLE	26-27 March 2008	District 02 Professional Development Forum “Configuration Management” OMNI Hotel, Newport News, Va.
	17-21 August 2008	SOLE 2008 Logistics Transformation and the Global Economy 43 <sup>rd</sup> Annual Intl. Logistics Conference and Symposium, Caribe Royale Orlando, Orlando, Florida
PEC (Peninsula Engineering Council)*		Peninsula Engineer of the Year Banquet, Point Plaza Hotel, 950 J Clyde Morris Blvd., Newport News, Va. Sat. 23 February 2008
SNAME	24 Jan. 2008	Dinner Meeting, “Methods of Determining the Weight Distribution of Ships”, Captain George’s Restaurant, W. Mercury Blvd, Newport News, Va. Sname.meetings@verizon.net or 757-462-3529.

Answers			
1	e	6	b
2	a	7	e
3	d	8	f
4	d	9	c
5	b	10	f

More on the upgrade of our GHRC Website.

We have a new Webmaster and the site is in the process of major upgrades. Plans are to have Chapter events, other local society professional announcement, copies of past GHRC Newsletters, presentations, points-of-contacts within our chapter and the local logistics infrastructure and also useful logistics links, to include the headquarters link. Check it out at [www.htrc-sole.org](http://www.htrc-sole.org), and see our progress! We also plan a monthly calendar and events planned for the year.

Charlie Littleton  
Membership Vice Chair/Website



**GREATER HAMPTON ROADS CHAPTER**  
**The International Society of Logistics**

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**About SOLE**

SOLE is a non-profit international professional society composed of individuals organized to enhance the art and science of logistics technology, education & management.

**Logistics Spectrum**

The Logistics Spectrum, the official publication of SOLE, promotes professional development and advances in logistics through examination and discussion of the latest technology, techniques and professional issues in the field.



**Greater Hampton Roads Chapter  
SOLE- the International Society of Logistics**

presents:

**Mr. Lee Morris**

**SERCO, INC.**

**“SPARING: The BOSS Program”**

**Luncheon Meeting  
Wednesday, January 30, 2008 (11:30 AM to 1 PM)  
#1 Chinese Buffet  
7635 Granby Street  
Norfolk, Virginia  
Phone: (757) 423-8880**

Driving Directions: From 1-64 E through the HRT. Take the I-564 exit onto US 460W (Granby St/Naval Base). Take the left ramp to Granby. Turn right onto Granby and the restaurant is on your right after passing the railroad crossing. From 1-64 W: Take I-64W to VA 165-Little Creek Road off ramp onto Taussig Blvd. Turn left onto Granby St. and after crossing the railroad restaurant is on your right.

Please RSVP by contacting our Membership Chairman, Mr. Charlie Littleton at [clittleton@LCE.com](mailto:clittleton@LCE.com) or phone him at 757-857-1311 (4203).

***MARK YOUR CALENDERS!***

**SOLE – The International Society of Logistics  
District 02 Chapters**  
*are pleased to announce*

***Configuration Management:  
A Key to Logistics Sustainment***

**2008 SOLE District 02  
Professional Development Forum**

**Omni Newport News Hotel  
Newport News, Virginia**

**26 - 27 March 2008**

**Wednesday: 0730 – 1730 (social from 1800-1930)**

**Thursday: 0730 – 1730**

The Chapters of District 02, SOLE - The International Society of Logistics (SOLE) are pleased to announce the 2008 District 02 Professional Development Forum (PDF). To be conducted at the Omni Newport News Hotel in Newport News, Virginia on 26 and 27 March 2008, this two day training event will offer a series of four, 4-hour workshops on the critical elements of Configuration Management (CM). The schedule is designed so all registrants can attend - and receive training certificates for - all four workshops.

Wednesday's offering – workshops on Configuration Identification and Configuration Status and Accounting – will provide both theory and practical application of the principles of CM in the design and support of a system throughout its total life cycle. Thursday's workshops on Change Control and Configuration Audits will continue the technical overview of how CM is critical to ensure all elements of logistics all work together to support the actual configured equipment or systems.

***SAVE THE DATES – SPACES WILL BE LIMITED!***

SOLE Members	\$ 250
Non-SOLE Members	\$ 325

For additional information, please contact  
**David S. Floyd, CPL, General Chair, at (571) 227-7337**  
**or Jon J. Buder, DML, Director, SOLE District 02, at (703) 221-7339**

**Keep watching [www.sole.org](http://www.sole.org) for PDF registration and forum information.**

*CALL FOR PAPERS*



**SOLE – The International Society of Logistics**

*presents*

**SOLE 2008**

***Logistics Transformation  
and the Global Economy***

***43rd Annual International Logistics Conference and Exhibition***

***Caribe Royale Orlando***

***Orlando, Florida***

***17 – 21 August 2008***

***Workshops: 17 - 18 August 2008***

***Conference: 19 - 21 August 2008***

**SOLE - The International Society of Logistics (SOLE) presents the 43rd Annual International Logistics Conference and Exhibition at the Caribe Royale Orlando, Orlando, Florida from 17-21 August 2008. Representatives from Government, Industry, Business and Academia will be in attendance.**

With a conference theme of “**Logistics Transformation and the Global Economy,**” the symposium will, from both strategic and operational perspectives, horizontally examine the issues and relationships surrounding logistics transformation. Participants will focus on its role both as a driver of economic security within the global economy; and as a key enabler to the achievement of collaborative information exchange, human capital development, information transparency, asset visibility, industrial cohesiveness and productivity, penetrating global market share, technology capitalization, operating footprint maximization, inter/intra-enterprise integration, and globalization.

**SOLE 2008** will offer paper presentation sessions that address all aspects of logistics and logistics transformation as an investment vehicle, from both a national and global perspective. If you are interested in submitting a paper for consideration, please submit an abstract by **15 April 2008**. If accepted for **SOLE 2008**, the paper must be submitted no later than **31 July 2008** – with the slide presentation to be submitted by **15 August 2008**. For additional information and submissions, please contact either **John (Jay) Erb, SOLE 2008 Deputy Chair, at (703) 246-0756** or **SOLE Headquarters at (301) 459-8446**. Only electronic submissions will be accepted at **john.erb@gdit.com**.

## SOLE News (From the Headquarter's Website): (reprinted from sole.org website)

### [FLORIDA INSTITUTE OF TECHNOLOGY APPOINTS JAMES AS UNIVERSITY COLLEGE FELLOW](#)

- Ms. Sarah R. James, Executive Director of SOLE – The International Society of Logistics (SOLE), has been appointed a University College Fellow by the Provost of Florida Institute of Technology. An integral unit of Florida Institute of Technology (Florida Tech), University College is a multifaceted hub of higher education, research projects, distance learning initiatives and professional development divisions. The University College Fellow program recognizes those nationally or internationally prominent individuals who have a continuing relationship with Florida Tech. Responsibilities and areas of focus for the Fellows includes applied research, participation in the development and expansion of professional development offerings and educational programs, and the fostering of strategic relationships between University College and other national and international institutions and organizations.

► [FY 08 EXECUTIVE BOARD OF DIRECTORS ASSUME OFFICE](#) - In accordance with the final results of the Society's FY 08 elections, the following individuals make up SOLE's FY 08 Executive Board of Directors. Congratulations to all! President: Jeffrey L. Schafer VP, Finance/Treasurer James M. Griffin, Jr., CPL, PMP VP, Administration/Secretary Maya L. Helbich-Detzel VP, Professional & Technical Development John J. (Jay) Erb VP, Member Services Dennis J. Martinez VP, Education Dr. Martha C. Cooper VP, Communications (Provisional) Dr. Catherine A. Elder VP, International (Europe) Brig (Ret) Frank R. Steer VP, International (Asia/Pacific) vacant Immediate Past President Dr. Lloyd H. Muller, CPL Logistics Education Foundation President Donald P. Hopkins Individuals elected to positions on SOLE's Board of Directors include Director of Certification Dr. Stephan P. Brady, CPL Director, Defense Application Division Donald R. Davidson, Jr. Director, District 05 Norman J. Myers, Sr. Directors at Large William A. (Andy) Evans Lyle L. Paulson, CPL Paul L. Williams, CPL, Fellow

## SOLE's Professional Pledge:

We, as members of SOLE - The International Society of Logistics and professionals in logistics management, engineering and education, recognize our deep obligation to mankind to help conserve the world's resources and increase the efficiency of business methods, industrial processes and public services.

We acknowledge our duty to use all the knowledge and skills at our command to assure that the basic necessities of human life -- food, health care, education, energy, housing and public services -- are efficiently produced and distributed in the required quantities at an equitable cost.

We resolve to undertake vigorous promotion of progressive programs, in cooperation with educational and other institutions in all lands, to improve the knowledge, skills and social awareness of logisticians, educators and executives in the efficient management of physical and human resources.

We resolve to exercise professional vigilance in the quality, reliability and safety of products and services to sustain civilized life.

We recognize our obligation to help increase the effectiveness of logistics management, raise the productivity and reduce the costs of industrial and public service support systems, and develop and conserve scarce material resources for the benefit of all men.

As members of SOLE - The International Society of Logistics, we pledge our energies and professional skills to realization of these goals, in consonance with our increasing awareness of the delicate balances of the natural environment and the need for improvement of the human habitat. We do so with full confidence in the great potential for human betterment offered now and in the future by improved technology, management and education in the art and science of logistics.

## The CPL:

GOOD NEWS FOR THOSE VETS THINKING OF STUDYING AND TAKING THE SOLE CPL EXAM.

### **Veterans Administration to Reimburse for CPL Exam Fees**

Effective with the May 2001 Exam (Exam 55), anyone who is eligible for Montgomery GI Bill; or Veterans Educational Assistance Program (VEAP)/Dependents Educational Assistance Program (DEAP) benefits can have his/her Certified Professional Logistician (CPL) program examination fees (both initial and retake) reimbursed by the Department of Veterans Affairs (VA).

What's the Certified Professional Logiistician Exam?

### **The Certified Professional Logistician Program**



The practice of logistics is a professional discipline. The Society's professional certification and recognition programs recognize the professional stature and accomplishments of logisticians within commerce, industry, defense, international, federal and local government agencies, as well as in academic and private institutions. The adoption of a certification program in October 1972 was a major step by SOLE to further the accreditation of professionals in the logistics field. This certification recognizes the functional interrelationships within the professional responsibilities of logisticians regardless of their occupational roles.

The title "Certified Professional Logistician" is awarded to individuals of proven competence in logistics who pass an examination designed to test their broad knowledge of the entire logistics spectrum.

The certification program is administered by the Certified Professional Logistician Qualification Review Board (CPL-QRB), responsible for reviewing the eligibility of applicants, the conduct of the examination itself, and notifying candidates of the results. Applications for the CPL examination are available as downloads from the SOLE Headquarters Website at [www.sole.org](http://www.sole.org) or from SOLE Headquarters by request.

## GHRC Executive Board Officers:

Carl Lilieberg 757-896-5335  
Chairman

Charlie Littleton 757-857-1311(4203)  
Membership Vice Chairman

Rick Treto 757-578-3338  
Finance Vice Chairman

Lee Morris 757-464-5252  
Education Vice Chairman

Dan McLaughlin 757- 462-4316 (365)  
Administration Vice Chairman

## HOW CAN WE BETTER SERVE YOU?

We are very excited that we are now in the process of purchasing a Professional Logistician library for both the Southside (Virginia Beach, Norfolk, Chesapeake, Suffolk) and the Peninsula area to be housed in libraries in the two areas. Once we obtain the texts and place them at the two sites, we will have a feature article on the physical turnover with detailed information on what texts will be available to assist local logisticians (both our SOLE chapter members and anyone having interest in them). These will certainly assist those working on SOLE designation programs, and seeking Certified Master Logistician and Certified Professional Logistician credentials through passage of the SOLE administered examinations.

Charlie Littleton, Library Project Committee

### Greater Hampton Roads Chapter

District 02 Chapter 03

5200 W. Mercury Blvd.  
Suite 250, Newport News,  
Va. 23605

**PHONE:**  
(757) 896-5335  
**FAX:**  
(757) 896-5237

**E-MAIL:**  
Carl.J.Lilieberg@ngc.com

We're on the web at:  
[www.ghrc-sole.org](http://www.ghrc-sole.org)

### SOLE Information

**SOLE-The International Society of Logistics is a nonprofit professional society composed of individuals devoted to enhancing logistics technology, education, and management. For further information on SOLE or this chapter, contact any of the individuals listed on the front page of this newsletter.**